

Letter from CALM Technologies to existing clients introducing QC Integrated Solutions

01 February 2019

Dear Valued Customer,

Please note the following changes relating to the SEAM line of products and services.

Effective immediately all manufacturing, sales, and service for the SEAM product line will be assumed by QC Integrated Solutions Inc., also located in Kingston, Ontario, Canada. After years of supporting the ECG/AED electrode community, CALM Technologies is refocusing its business activities to re-align with its strategic goals. You can be assured of continuity of service, as QC Integrated Solutions will operate with the same dedicated staff that have serviced the SEAM products since their inception over 8 years ago. This organization will be focused on supporting the products that our clients have come to rely on, and this transition will ensure that new products and services will continue to be developed to better support the electrode manufacturing community. We wish to further note that all warranties remain in force; any warranty claims will now be administered and performed by QC Integrated Solutions.

We would like to thank you for your past patronage and are confident QC Integrated Solutions will provide the same quality of products and services that you have come to expect over the years from CALM Technologies Inc.

Any questions relating to SEAM should be directed at Mr. Jamie Young, Operations Manager, QC Integrated Solutions.

Kindest Regards,

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President

CALM Technologies Inc.